Abacus Case Study 07

Client Background

A Fortune 500 Financial Corporation which is a U.S. based bank holding cotilpany specializing in credit cards, home loans, auto loans, banking and savings products. The company helped pioneer the mass marketing of credit cards in the early 1990s, aand it is now the fourth largest customer ofthe United State Postal Service and has the 8th largest deposit portfolio in the Country.

Project Objectives

The Real Time Alerts will deliver different types of alerts to the Credit Card customers. Customers will have the ability to choose various accounts or servicing events for which they will be notified by - email or text message. Different integrated source systems like TSYS, CHORDIANT, EOS etc. have a need to send alerts (secured messages, fraud alerts etc.) to customers in real time. When the triggering action occurs, these alerts arc routed through RTM to IFM for immediate dispatch to the   vendors (for email) or CLAIR-MAIL (for Text Messages).

Technologies of the Project

RUP, Microsoft Projector, LoadRunner, Mercury Diagnosis, LINUX, Windows, XMI, Web Logic, Rational Clear Quest, J2EE, JA\/A, Oracle, MQ Series.

Project Solutions

The analyst from Abacus has been working at client location to manage and execute different tasks. This position requires carididates capable of managing applications in various environments using tools like Microsoft Projector, LoadRunner and RUP. It requires candidates not just with a strong Information Technology background who can identify performance issues in various applications in a complex environment, but also sound managerial skills.

Benefits to the Client

The employees effort from ABACUS has been potentially beneficial to the client to manage complex and multi-platform project. Because of a very aggressive project schedule, ABACUS employee is successful at meeting the goal of the project on time by saving budget. The process that ABACUS employees follow to manage and operate a project has never been failed and all co-workers and technicians always appreciate them.